

FIRSTCARE

MANAGED SECURITY SERVICE



Managed Security Service

On-Site Computer Solutions is pleased to join forces with an industry leading Managed Security Service Provider (MSSP), ProtectPoint Security, Inc. ProtectPoint delivers an innovative suite of managed security solutions to actively monitor and respond to internal and external network threats in real-time. By employing best practices combined with proprietary methodologies ProtectPoint identifies security events before systems are compromised, eliminating time-consuming and costly security incidents.

Key service features include:

Network Reconnaissance and Attack Identification and Prevention:

- Hacking Attempts
- Reconnaissance / Scans
- Web Attacks
- Vulnerability Exploits
- Unauthorized Access Attempts
- DDoS Attacks
- Worms / Viruses / Trojans / Keyloggers
- Spyware / Malware / Botnets

Incident Handling and Response:

ProtectPoint security analysts actively monitor 24/7/365 and respond to threats in accordance to your company's network security policy. Actions Include:

- Block Attack and Notify
- Call during business hours
- Call 24/7
- Alert by email
- Shut down the connection completely

RADAR 24/7 Reporting Portal:

ProtectPoint provides secure Web access to real-time security reports and research tools. RADAR enables customers to efficiently analyze their security stance, manage compliance requirements and enforce their network security policy.

- ThreatWatch™ global threat monitoring statistics
- On Demand Real-Time and Custom Historical Reports

Technology Protection and Support:

ProtectPoint managed services include the hardware and software updates necessary to vigilantly defend our customer's networks. Customers receive unlimited access to technical support from the Security Operation Center by phone, email or through the RADAR portal. ProtectPoint operations adhere to internationally recognized SAS 70 Type II auditing standards. SAS 70 Type II auditing standard validate that a service organization has completed an in-depth audit and testing of their control activities, which include controls over information technology processes.

Managed Services Include:

- **Intrusion Detection and Prevention**
- **Firewall**
- **VPN (IP Sec 3DES)**
- **URL/Web Content Filtering**
- **Gateway Virus Protection**
- **Gateway Spam Eradication**
- **Traffic Analyzer**



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ON-SITE'S CORE VALUES:

COMPLETE CUSTOMER SATISFACTION
MAKE AND KEEP PROMISES
PASSION FOR EXCELLENCE

MANAGED SERVICES

- ServerCare
- ServerWatch
- DesktopCare
- NetworkCare
- Managed Security/IDS
- Managed Backups
- Managed Off-site Backups/DR
- Spam Management